

## **DISCRIMINATION IS AGAINST THE LAW**

The Center for Advanced Healthcare at Brownwood, LLC complies with applicable Federal civil rights laws and does not discriminate on the basis of age, race, color, religion, sex, sexual orientation, gender identity, national origin, political belief, handicap, disability, or source of payment.

The Center for Advanced Healthcare at Brownwood, LLC does not exclude people or treat them differently because of age, race, color, religion, sex, sexual orientation, gender identity, national origin, political belief, handicap, disability, or source of payment.

The Center for Advanced Healthcare at Brownwood, LLC provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

The Center for Advanced Healthcare at Brownwood, LLC provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact any staff member.

If you believe that The Center for Advanced Healthcare at Brownwood, LLC has failed to provide these services or discriminated in another way on the basis of age, race, color, religion, sex, sexual orientation, gender identity, national origin, political belief, handicap, disability, or source of payment, you can file a grievance with:

Facility Administrator  
The Center for Advanced Healthcare at Brownwood, LLC  
2955 Brownwood Blvd  
The Villages, FL 32163  
Phone number: (352) 775-1734

You can file a grievance in person, by mail or email. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
200 Independence Avenue SW  
Room 509F, HHH Building  
Washington, DC 20201  
1-800-368-1019, 800-537-7697 (TDD)  
Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>